Attorney Docket No.: 4704P020

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

STEVEN LURIE

Application No.: 10/021,877

Filed:

December 13, 2001

For:

AN APPARATUS AND METHOD FOR ONLINE

ADVICE CUSTOMER RELATIONSHIP

MANAGEMENT

Assistant Commissioner for Patents
Attention: Box Missing Parts

Washington, D.C. 20231



RESPONSE TO NOTICE TO FILE MISSING PARTS OF APPLICATION

Sir:

In response to the Notice to File Missing Parts of Application mailed <u>January 18, 2002</u>, please find enclosed:

- (1) a duly executed Declaration and Power of Attorney with respect to the above-referenced patent application;
 - (2) a check in the amount of \$130.00 in payment of the surcharge of 37 CFR § 1.16(e); and
 - (3) a copy of the Notice to File Missing Parts of Application.

If any additional fee is required, please charge Deposit Account No. 02-2666. A duplicate of the Fee Transmittal is enclosed for deposit account charging purposes.

Dated: February 26, 2002

12400 Wilshire Blvd., 7th Floor Los Angeles, California 90025 Telephone: (310) 207-3800 Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN

Joseph Lutz, Reg. No. 43,765

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Assistant Commissioner for Patents, Attention: Box Missing Parts, Washington, D.C. 20231

February 26, 2002

02/26/02

Marilyn Bass

Date

Signature

m [2]			Application Number	10/021,877		
na (g)		ND84	Filing Date	December 13, 2001 Steven Lurie		
ARY	SMITTAL FO		First Named Inventor			
(to be used for	all correspondence after in	ıtıaı tıling)	Group Art Unit	Unknown		
			Examiner Name	Unknown		
Total Number of	Pages in This Submission	9	Attorney Docket Number	4704P020		
		ENCLOS	SURES (check all that	t apply)		
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X Fee A	ttached	Drawing	(s)	Appeal Communication to of Appeals and Interferen		
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Express At	pandonment Request	Change	f Attorney, Revocation of Correspondence Address	(please identify below):		
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Response	to Missing Parts/ Application	CD, Num	nber of CD(s)			
Resp	onse to Missing under 37 CFR	Remarks				
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	SIGNATUR	E OF APPLIC	ANT, ATTORNEY, OR A	GENT		
Firm Joseph Lutz, Reg. No			5			
Individual name	BLAKELY, SO	OKOLOFF, TA	YLOR & ZAFMAN			
Signature	Δz					
Date	February 26, 2	002				
	CERTIFICATE O	F MAILING (O	R TRANSMISSION)			
First Class mail wi			h the United States Postal Ser ed to: Assistant Commission			

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Date

02/26/02

PTO/SB/17 (10-01)
Approved for use through 10/31/2002. OMB 0651-0032
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to re-

FEE TRANSMITTAL for FY 2002 Petent fees are subject to annual revision

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT

130.00

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First Named Inventor	Steven Lune	T- MAIN O	ZUUZ
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Charge any additional fee(s) during the pendency of this application.							Examiner action	\vdash	—		
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			115	110	215	55	Extension for response within first month				
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106 33	30	206	165	Design filing fee	121	280	221		Request for oral hearing	-	-
107 51	10	207	255	Plant filing fee	11	1,510			Petition to institute a public use proceeding	-	-
108 74	10	208	370	Reissue filing fee	140		240		Petition to revive - unavoidably		-
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	18 34	203 202	9 42	Claims in excess of 20 Independent claims in excess of 3					examined (37 CFR 1.129(b))		
104 28		202	140	Multiple Dependent claim	179		279		Request for Continued Examination (RCE)		
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SUBMITTED BY Complete (if applicable)							
Typed or Printed Name	Joseph Lutz, Reg. No. 43,765	Registration No. (Attorney/Agent)	Telephone	(310) 207-3800			
Signature	ank ()		Date	02/26/02			



United States Patent and Trademark Office



UNITED STATES PATENT AND TRAVELLE VASHINGTON, D.C. 2023

APPLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

WWW.uspto.gov

10/021,877

12/13/2001

Steven Lurie

4704P0200CT

08791

BLAKELY SOKOLOFF TAYLOR & ZAFMAN 12400 WILSHIRE BOULEVARD, SEVENTH FLOOR LOS ANGELES, CA 90025



CONFIRMATION NO. 2729
FORMALITIES LETTER

OC000000007334768

Date Mailed: 01/18/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.
 A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(I) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

03/12/2002 MBERHE

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